



Summary of Financial Assistance Policy

Bates County Memorial Hospital has a commitment to and respect for each person's dignity with a special concern for those who struggle with barriers to access healthcare services. Bates County Memorial Hospital has an equal commitment to manage its healthcare resources as a service to the entire community. In furtherance of these principles, Bates County Memorial Hospital provides financial assistance for certain individuals who receive emergency or other medically necessary care from Bates County Memorial Hospital. This summary provides a brief overview of Bates County Memorial Hospital's Financial Assistance Policy.

Who Is Eligible?

You may be able to get financial assistance. Financial assistance is generally determined by your total household income as compared to the Federal Poverty Level. If your income is less than or equal to 200% of the Federal Poverty Level, you will receive a 100% charity care write-off on the portion of the charges for which you are responsible, except for a small flat charge of \$20 that may be assessed for services. If your income is above 200% of the Federal Poverty Level you will not be eligible for financial assistance. Patients who are eligible for financial assistance will not be charged more for eligible care than the amounts generally billed to patients with insurance coverage.

What Services Are Covered?

The Financial Assistance Policy applies to emergency and other medically necessary care. These terms are defined in the Financial Assistance Policy. Elective services are not covered by the Financial Assistance Policy.

How Can I Apply?

To apply for financial assistance, you typically will complete a written application and provide supporting documentation, as described in the Financial Assistance Policy and the Financial Assistance Policy application.

The Financial Assistance Policy application and Financial Assistance Policy application instructions will be made available upon patient request at the time of service.

If a patient wishes to apply for financial assistance after the day(s) of service, a patient may access the Financial Assistance Policy application and Financial Assistance Policy application instructions and print directly from Bates County Memorial Hospital's website.

Patients may also request a copy of the Financial Assistance Policy application and Financial Assistance Policy application instructions by mail. To request a copy of the documents by mail, patients should call the Financial Counselor at 660-200-7314.

How Can I Get Help with an Application?

For help with a Financial Assistance Policy application, you may contact:

Bates County Memorial Hospital
Attn: Financial Assistance
P.O. Box 370
Butler, Missouri 64730
660-200-7314

How Can I Get More Information?

Copies of the Financial Assistance Policy and Financial Assistance Policy application form are available at www.bcmhospital.com and at Bates County Memorial Hospital, Financial Counselor's Office. Free copies of the Financial Assistance Policy and Financial Assistance Policy can be obtained by mail upon request. Additional information about the Financial Assistance Policy is also available upon request in any admissions area.

What If I Am Not Eligible?

If you do not qualify for financial assistance under the Financial Assistance Policy, you may qualify for other types of assistance. For more information, please contact our Financial Counselor at the address and phone number listed above.