

BATES COUNTY MEMORIAL HOSPITAL
COMMUNITY HEALTH NEEDS ASSESSMENT

March 4, 2014

Health Issue No. 1 – **SUBSTANCE ABUSE**

Contributing Factors – Low income, unemployment, depression

3-Year Goal for Improvement – Education in Community/Schools

STRATEGIES TO ACHIEVE GOAL	SPECIFIC PARTNERS	SPECIFIC ACTIONS	OUTCOME MEASURES
1. Substance Abuse Intervention/Focus on Youth	<ul style="list-style-type: none"> • Shannon Hiser - Community Mental Health Consultants • Lynnette Clover - Butler School System • Glenn Gardner, PA – BCMH 	<ul style="list-style-type: none"> • Integrate screening tools in patient assessments • Identify percentage of admissions • Educate providers on available resources • Coordination of Care/Patient Centered Medical Home Model 	<ul style="list-style-type: none"> • Reduction in identification during patient assessment
2. Accountability for Prescription Pain Medicine	<ul style="list-style-type: none"> • William Haynie, MD • James L. Miller, DO • Robert Johnston, MD • Robin Spencer, FNP • Scott Ridings - Orthosport 	<ul style="list-style-type: none"> • Prescribe pain meds only for cancer/short-term surgery patients • Pain Management contract for providers • Offer alternative forms of 	<ul style="list-style-type: none"> • Decrease in the number of narcotic prescriptions

		<p>pain management</p> <ul style="list-style-type: none"> • Involve Pain Management Specialist • Offer Pain Management programs 	
3. Smoking Cessation Classes	<ul style="list-style-type: none"> • Dana Hall - Pathways Community Health • Candy Williams – BCMH Cardio-Pulmonary Rehab • Rebecca Tarver, BCMH DON • Bridget Simonin – BCMH Social Worker • Community Mental Health Consultants 	<ul style="list-style-type: none"> • Offer smoking cessation classes • Availability of patches/ prescriptions to patients • Refer appropriate patients to Cardio-pulmonary Rehab 	<ul style="list-style-type: none"> • Decrease in number of COPD admissions • Number of patients enrolled in Cardio-pulmonary Rehab

Health Issue No. 2 – **CHRONIC DISEASE MANAGEMENT/OBESITY**

Contributing Factors – Low income, depression, lack of education

3-Year Goal for Improvement – Awareness of the health effects of obesity

STRATEGIES TO ACHIEVE GOAL	SPECIFIC PARTNERS	SPECIFIC ACTIONS	OUTCOME MEASURES
1. Increase Physical Activity	<ul style="list-style-type: none"> • Butler Parks & Recreation Committee • Rebecca Tarver - BCMH DON • Ed Hannon - BCMH CEO • Melinda Jackson – BCMH HR Director • Jerry Morris, PsyD. – CMHC 	<ul style="list-style-type: none"> • Coordinate Resources to increase opportunities county wide • Physical Activity Program • Community Education • Expansion/Marketing of Cardio-Pulmonary Rehab and Rehab Services 	<ul style="list-style-type: none"> • Reduction in number of diagnosis of obesity related diseases
2. Nutritional Education	<ul style="list-style-type: none"> • University of Missouri Extension Office • Margaret Hess – BCMH Auxiliary • Jody Welston – Bates County Health Center 	<ul style="list-style-type: none"> • Nutrition education/ gardening strategies/ community garden • Dietician at Health Fair • Label Reading education • Promote community garden/farmers market 	<ul style="list-style-type: none"> • Number of participants and number of requests for information
3. Health Screenings/Case Management	<ul style="list-style-type: none"> • Rebecca Tarver – BCMH DON • Laura Thiem, FNP – 	<ul style="list-style-type: none"> • Referrals to Nutritionists • Referrals to Diabetic Educator 	<ul style="list-style-type: none"> • Reduction in number of new diagnoses/better controlled maintenance

	AFCC	<ul style="list-style-type: none">• Implement physical activity programs• Lower BMI	<p>of diabetes, heart disease, etc.</p> <ul style="list-style-type: none">• Over 3-year period: Increase the percentage of patients who return to normal A1C and show a decrease in BMI
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Health Issue No. 3 – **ACCESS TO CARE**

Contributing Factors – Cost of care, transportation, availability of office hours

3-Year Goal for Improvement – Financial assistance awareness and marketing of Bates County Providers

STRATEGIES TO ACHIEVE GOAL	SPECIFIC PARTNERS	SPECIFIC ACTIONS	OUTCOME MEASURES
1. Awareness of Providers/ Hours of Operation	<ul style="list-style-type: none"> • Robin Spencer, FNP – HSFCC • Kelly Phillips, BCMH Director of Outpatient Services 	<ul style="list-style-type: none"> • Marketing of local providers • Marketing of outpatient services 	<ul style="list-style-type: none"> • Increase in the number of patients seeking health care services in Bates County
2. Financial Assistance	<ul style="list-style-type: none"> • Lisa Tenholder, CAC – The Outsource Group • Jenny Wainscott, BCMH Director of Hospital Finance 	<ul style="list-style-type: none"> • Affordable Care Act education by CAC • Insurance education • Medicare/Medicaid Enrollment Assistance 	<ul style="list-style-type: none"> • Increase in the number of patients contacting the TOG Financial Counselor
3. Improve the coordination of care	<ul style="list-style-type: none"> • Donni Kuck or Tony Boyd - Pathways Community Health • Jerry Morris, PsyD. - Community Mental Health Consultants 	<ul style="list-style-type: none"> • Develop Care Coordination Programs with a nurse navigator or patient centered medical home models 	<ul style="list-style-type: none"> • Increase access to primary and behavioral health care • Decrease ED visits for low level care • Alignment of primary care and mental health