

Bates County Memorial Hospital Community Health Needs Assessment

Bates County Memorial Hospital is a 60-bed acute care facility. We offer a wide range of services including a 24-hour physician staffed emergency department, inpatient and outpatient surgery. The hospital is located approximately 60 miles south of Kansas City in Butler, Missouri and serves Bates County and the surrounding areas. We are proud to offer extensive outpatient specialty clinics with a qualified professional staff. More than 120 healthcare providers comprise the medical and allied health staffs, and represent a broad cross-section of specialty areas.

In 2013, Bates County Memorial Hospital began preparing a Community Health Needs Assessment. Bates County is a rural region of Western Missouri. The local economy is primarily driven by agricultural businesses related to farming and cattle ranching.

In efforts to better understand and address the community's health needs, the hospital conducted a Community Health Needs Assessment. This was done through a survey process. The results of the survey were reviewed by a team representing different healthcare areas of the community. The committee included:

Shannon Bjerke, Administrative Assistant, Bates County Memorial Hospital
Tony Boyd, Pathways Community Behavioral Healthcare
Lynnette Clover, RN, Butler R-V Schools
Ed Hannon, Chief Executive Officer, Bates County Memorial Hospital
William Haynie, M.D., High Street Family Care Clinic
Shannon Hiser, Professional Counselor, Community Mental Health Consultants
Melinda Jackson, Human Resources Director, Bates County Memorial Hospital
Donni Kuck, Pathways Community Behavioral Healthcare
Jerry Morris, Psy.D. Community Mental Health Consultants
Bridget Simonin, Social Worker, Bates County Memorial Hospital
Robin Spencer, FNP, High Street Family Care Clinic
Rebecca Tarver, Chief Nursing Officer, Bates County Memorial Hospital
Lisa Tenholder, Financial Counselor, The Outsource Group
Jody Welston, Bates County Health Center

Following a series of committee meetings, the committee finalized its report. The report outlines the three major health issues and the separate goals that were identified to address these issues. Below is a chart which describes the three major health issues and

each of the separate goals. The chart outlines the strategies to achieve the goals, the desired partners to accomplish the goal, specific actions that will be taken to meet the goal, and the desired outcome and how it will be measured.

Over the next three years, the hospital, together with the desired specific partners will make efforts to focus on these initiatives, along with other normal operations of the hospital. On an annual basis, the hospital will assess the progress it is making on each of these initiatives, and make adjustments in the action plan as appropriate. This plan, annual updates, and progress reports will be reported to the Board of Directors during open meetings to allow comments from the Board in public. Additionally, the plan and annual updates will be made available to the public on the hospital's website.