



Scheduling Appointments

To schedule appointments call: **660-200-DOCS (660-200-3627) or Toll Free 855-414-3627**

When you are scheduling an appointment it is helpful to let the scheduler know the kind of appointment you are making so they can schedule in a timely manner.

Routine Appointments: Well child checkups, well adult checkups, sports & work physicals

These are non-urgent and may be scheduled up to 2 weeks from time of request.

Follow-up Appointments: Return visits for acute or chronic issues, follow-ups to emergency room or hospital visits

These are scheduled 2 days to 1 month in advance. Return visits can be scheduled during checkout.

Acute Appointments: Visits for new or developing illness, injury, infection, or severe pain

These are scheduled the same day when possible. If your primary care provider has no opening you may be offered a same day appointment with an alternate provider.

Same day appointments are limited and are given out at 8:30am. Please try to call at this time to reserve an appointment.

Cancellations and No-Shows:

In order to be respectful of the medical needs of all patients, please be courteous and call the central scheduling number listed above if you are unable to keep your appointment. Appointments are in high demand and your early cancellation allows another person the opportunity for an appointment.

We require cancelling of appointments no later than 8:30am on the day of the appointment.

Late cancellations will be marked as no-shows. No-Shows will be dealt with on a case by case basis.

Late Arrivals:

If you arrive late for your appointment, we reserve the right to cancel your appointment and mark you as a no-show. **There are no acceptable time limits for arriving late.**