

Statement of Values



MISSION

Why We Exist

To continuously improve the health of the people of our community

VISION

What We Want To Be

The provider of choice for quality patient-centered care and health services in the community

VALUES

Who We Are

Compassion – Show sincere care and kindness for those we serve

Accountability – Take responsibility for our actions

Respect – Treat everyone with dignity

Excellence – Achieve excellence through innovation, team work, and doing our best

Smile – Always be friendly

Critical Success Factors

How We Succeed

- | | | |
|-----------|---|--|
| People | ♥ | Maintain high quality workforce |
| Service | ♥ | Improve customer service |
| Quality | ♥ | Improve prevention and health education services |
| | ♥ | Improve health outcomes |
| Financial | ♥ | Produce financial resources required to support mission and values |
| Growth | ♥ | Expand access to health services |