

Notice Informing Individuals about Nondiscrimination

Bates County Memorial Hospital (BCMh) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. BCMh does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Bates County Memorial Hospital provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
Qualified interpreters
- Information written in other languages
- And other resources

If you need these services, contact Becky Tarver, Chief Nursing Officer, by calling 660-200-7008, or the Nursing Supervisor, 660-200-7090. (TTY 660-200-7089)

If you believe that BCMh has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Carol Lewis, Quality/Risk Management Director
PO Box 370, Butler, MO 64730
Phone: 660-200-7047
Fax: 660-200-7004
TTY: 660-200-7089
Email: clewis@bcmhospital.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Carol Lewis, Quality/Risk Management Director is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

[Notice of Non-discrimination and Assistance](#)

